

CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

Grupo TeLlamo, S.A.

Main Site: Centro Corporativo Guayacán, Avenida La Reforma 6-39,
Guatemala, 01010, Guatemala

has been registered by Intertek as conforming to the requirements of:

ISO 9001:2015

The management system is applicable to:

Planning and implementation of new business process outsourcing (BPO) projects. These activities include the design of solutions for outsourcing customer service, collections, software development, telecommunications, knowledge transfer, and service launches.

*BPO: Business Process Outsourcing.

Certificate Number:

0193115

Initial Certification Date:

03 October 2024

Date of Certification Decision:

06 January 2026

Issuing Date:

06 January 2026

Valid Until:

02 October 2027



intertek



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